Life Insurance Conference of China

Global Perspectives on Life Insurance Innovation and Financial Reforms



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GRAM



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HU GUOPING, Pearl River Life Insurance Co., Ltd.
HUANG MIN, Minsheng Life Insurance Co., Ltd.
YU NING, Aviva Cofco Life Insurance Co., Ltd.
SUN XIAOHONG, Aeon Life Insurance Co., Ltd.

Antitrust Policy and Caution

Each person attending this function must be mindful of the constraints imposed by applicable antitrust laws. Some personnel here today represent companies that are in direct business competition with one another. This meeting's purpose is to provide a forum for the free exchange of ideas on the designated topics. It is not the purpose of this meeting to reach any agreement that could have anticompetitive effects.

You can avoid antitrust compliance problems by following simple guidelines:

- Stick to the published agenda.
- Pricing, premiums, and benefits to be offered or terminated are competitively sensitive information which competitors should not exchange or discuss with each other. Never take a poll of views or make a collective agreement on these issues.
- Always retain your right to make an independent judgment on behalf of your company.

LIMRA and LOMA are dedicated to the purpose of assisting all of their members to achieve their competitive potential.





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Life Insurance Conference of China

All sessions will take place in the China Ballroom (Level B1)

7:30 a.m. — **REGISTRATION DESK OPENS** China Ballroom (Level B1) Foyer

8:45 – 9:45 a.m. – WELCOME AND OPENING REMARKS

9:45 — 10:30 a.m.

An Inevitable Choice: Taiping's Three-Year Regeneration Plan



ZHANG KE, Ph.D. Director and General Manager Tai Ping Life Insurance Company Ltd.

Mr. Zhang will explain the strategic planning that went into Taiping Life's "Three-Year Regeneration Plan" as well as how they were able to successfully implement the plan without deviating from the value of growth. Mr. Zhang will also discuss how Taiping Life shifted the corporate culture to be more cohesive, and developed a strategic mindset that divides their strategy into short term, midterm, and long term focuses.

10:30 – 11:00 a.m. — NETWORKING BREAK





11:00 a.m. – 12:30 p.m. CEO Panel: A Discussion on Solvency II



FU ANPING President PICC Life insurance Co. Ltd.



NING SHOUBO CEO Sunshine Life Ins. Co., Ltd.



HUANG MIN Director, President Minsheng Life Insurance Company Limited



SUN YUCHUN General Manager China United Life Insurance Limited





Moderator: **ZHAO PING** Chief Strategy Officer, Greater China LIMRA and LOMA

As financial services markets move toward more global standards for compliance and financial reporting, Solvency II will continue to influence the way our companies price and design products. The panel of CEOs will share their perspectives on the opportunities, challenges, and implications of meeting Solvency II requirements, and how they impact distribution, asset liability management, operations, and product innovation.



Life Insurance Conference of China

12:30 – 1:30 p.m. – LUNCHEON

1:30 – 2:15 p.m. The Independent Agency Model: Global Practices and Regulations



ZHAO PING Chief Strategy Officer, Greater China LIMRA and LOMA

This session will include insights on independent agency systems and regulatory models from around the world, with a specific focus on the U.S. model. The information and lessons learned from these markets will also be compared to the current system in China, and several key takeaways Chinese executives should note will be suggested.

2:15 - 3:00 p.m.

Operating Traditional Insurance Companies in an "Internet+" Environment



LI ZHAOHUI

Executive Vice President and General Manager, Telemarketing Taikang Life Insurance Co. Ltd.

Mr. Li will outline how traditional insurance companies should be rethinking their business model to adapt to the new "Internet + insurance" environment. He will discuss new formats and platforms that companies must adopt to consolidate departments and better embrace the Internet, as well as new technologies and applications that will provide customers with more comprehensive insurance, medical care, and case management services.

3:00 – 3:30 p.m. – **NETWORKING BREAK**

3:30 – 4:15 p.m. Life Settlement Regulation: A U.S. Perspective

JIM POOLMAN



Former U.S. Insurance Commissioner & Executive Director, Indexed Annuity Leadership Council

As a former U.S. regulator, Mr. Poolman will explore the history and regulation of life settlements, where investors pay cash to policy owners for the rights to collect the death benefit. Topics of discussion will also include the life insurance industries reaction to them, and how the regulatory structure has been strengthened in the United States to protect against consumer fraud.

4:15 — 5:30 p.m.

Panel: Using Digital Technology to Help Advisors



MA XU Vice President AVIVA-COFCO Life Insurance Company Limited

BINAYAK DUTTA Group Chief Distribution Officer FWD Group Management Holdings Limited

SUN CHE Vice Pres Tongdun

SUN CHENGYUE Vice President of Sales Tongdun Technology Co., Ltd

Global Perspectives on Life Insurance Innovation and Financial Reforms



WU SAIMEI Senior Manager Taiping Life Insurance Company Ltd., Shenzhen Branch



Moderator: **JASON YIN** Board Director and General Manager Ergo China Life Insurance

In this discussion, panelists will offer multiple perspectives on how digital technology is transforming the way agents sell around the world. Topics of discussion will include navigating the challenges of regulations, connecting with customers via social media, and relying on technology to assist with the sales approach and delivery. Participants will also share their opinions on how to derive quantitative metrics to measure the success and efficiency from sales supported by these new digital tools.

5:30 p.m. — EVENING COCKTAILS & DINNER GALA Sponsored by:



All registered participants are welcome to join us for a Dinner Gala on Tuesday evening, 31 October, following the conference sessions. Spend the evening discussing the presentations from earlier in the day, mingling with other attendees, and enjoying dinner, drinks, and live entertainment!

✓ WEDNESDAY, NOVEMBER 1 ►

8:00 a.m. — **REGISTRATION DESK REOPENS** China Ballroom (Level B1) Foyer

8:45 – 9:00 a.m. — WELCOME BACK

9:00 — 10:00 a.m.

Health Reforms in China



OLIN L. WETHINGTON Chairman Wethington International LLC

Over the past several decades China's healthcare reform has contributed to improved medical treatment for China's population. However, significant challenges remain. This presentation will provide an overview on China's healthcare reform priorities going forward, and in particular, the role of commercial healthcare insurance in its development model, and what policies are likely to influence the expansion of commercial health insurance in China.

10:00 — 10:45 a.m.

Health Claims Processing in the Age of Big Data



JASON LIU CEO Leapstack, Inc.

The timeliness of health claim settlement payouts and risk identification has become a core pain point for many of today's insurance companies. This session will discuss how the rise of big data and artificial intelligence technology is helping insurers overcome some of these challenges, and better equipping them to identify claim fraud risk while improving settlement efficiency rates.

10:45 – 11:15 a.m. — **NETWORKING BREAK**



11:15 a.m. – 12:00 p.m. Innovation of Health Insurance Products



DR. DAWN SOO Head of Strategy – Health & Wellness, Global Markets Cigna International Corporation

Customer expectations for innovative health insurance products and digitization are higher than ever. Thus, companies wishing to remain competitive must learn to make sense of digitally-enabled business models in order to remain competitive in this Digital Economy. This presentation will provide an overview of the latest trends and the potential applications of exponential technologies, including apps, wearable and implantable, robotics, artificial intelligence, big data analysis, and 3D printing and prosthetics. It will also look at what the potential impact of these technologies might be on the health insurance industry, as well as the benefits they might hold for individuals, the community, and the economy.

12:00 – 1:00 p.m. – LUNCHEON

1:00 — 1:45 p.m.

The Future of Retirement in Asia



LARRY HARTSHORN

Corporate Vice President and Director, International Research LIMRA and LOMA

Aging populations have created a state of uncertainty for many public pension systems around the world. In order to grow in the retirement market, insurance companies need to focus their marketing strategies, publicity, and education on people who are preparing for retirement. This session will share findings from LIMRA's recent consumer perspective research on how countries throughout Asia are learning to best serve this market, connect with potential customers, and generate funding — as well as better understand what retirement means to China's consumers.

1:45 — 2:15 p.m.

Insurance Company Management in a Sophisticated Interest Rate Environment



WING WONG, FSA Principal Milliman

This session will provide a clear understanding of how fluctuating interest rate environments impact the management strategies of insurance companies. Using case study examples and research, Mr. Wong will provide an overview of lessons learned from international markets, as well as practical solutions for how to apply these lessons to your own company.

2:15 — 3:00 p.m.

Predictive Modeling for Life Insurance



BAO LICHEN, Ph.D. Data Scientist RGA Reinsurance Company

This presentation will deliver a basic introduction to Predictive Modeling and Big Data Technology, and how it can benefit the life insurance industry. Dr. Bao will also share case studies for the application of Predictive Modeling in Life Insurance, including how companies are using it to improve both upselling and cross selling.

3:00 – 3:30 p.m. – NETWORKING BREAK

Global Perspectives on Life Insurance Innovation and Financial Reforms

3:30 – 4:30 p.m. — CLOSING KEYNOTE SPEAKER The Transformation of Innovation — How New Innovation Models are Impacting Products



LIU YANHUA Counsellor The State Council of China

The rapid development of big data, the Internet, IoT, cloud technology, artificial intelligence, and biotechnology has brought humans into a new era. How do we now define innovation? And what is the driving force behind it? Mr. Liu will discuss the transformation of China's innovation model, and explain how companies are now building innovative new service platforms.

4:30 p.m. — ADJOURNMENT

Mark your calendars and join us in 2018!

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Bangkok, Thailand



STRATEGIC ISSUES CONFERENCE 16 – 18 September, 2018 Bali, Indonesia



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Program at a Glance

◄ TUESDAY, 31 OCTOBER ►

7:30 a.m. - 5:00 p.m. - REGISTRATION DESK OPEN 8:45 - 9:45 a.m. - WELCOME & OPENING REMARKS 9:45 - 10:30 a.m. - OPENING KEYNOTE An Inevitable Choice: Taiping's Three-Year Regeneration Plan 10:30 - 11:00 a.m. - NETWORKING BREAK Sponsored by Great Wall Life Insurance Co. Ltd. 11:00 a.m. - 12:30 p.m. - CEO Panel: A Discussion on Solvency II 12:30 - 1:30 p.m. - LUNCH 1:30 - 2:15 p.m. - The Independent Agency Model: Global Practices and Regulations 2:15 - 3:00 p.m. - Operating Traditional Insurance Companies in an "Internet+" Environment 3:00 - 3:30 p.m. - NETWORKING BREAK 3:30 - 4:15 p.m. - Life Settlement Regulation: A U.S. Perspective 4:15 - 5:30 p.m. - Panel Discussion: Using Digital Technology to Help Advisors 5:30 p.m. - EVENING COCKTAILS & DINNER GALA Sponsored by China Pacific Life Insurance Company Ltd.

✓ WEDNESDAY, 1 NOVEMBER ►

8:00 a.m. - REGISTRATION REOPENS 8:45 - 9:00 a.m. - WELCOME BACK 9:00 - 10:00 a.m. - Health Reforms in China 10:00 - 10:45 a.m. - Health Claims Processing in the Age of Big Data 10:45 - 11:15 a.m. - NETWORKING BREAK 11:15 a.m. - 12:00 p.m. - Innovation of Health Insurance Products 12:00 - 1:00 p.m. - LUNCH 1:00 - 1:45 p.m. - The Future of Retirement in Asia 1:45 - 2:15 p.m. - Insurance Company Management in a Sophisticated Interest Rate Environment 2:15 - 3:00 p.m. - Predictive Modeling for Life Insurance 3:00 - 3:30 p.m. - NETWORKING BREAK 3:30 - 4:30 p.m. - CLOSING KEYNOTE SPEAKER The Transformation of Innovation - How New Innovation Models are Impacting Products