



THANK YOU TO OUR SPONSORS

OUR PREMIER SPONSORS

D I L I G E N C E

Diligence International Group is more than the leader in fraud investigation. Our clients trust us to accurately verify information in international regions where conventional substantiation methods do not always tell the complete story. They trust us to provide the clearest picture every time. We have a formidable team of global investigators who understand the nuances of local cultures in places like China, Mexico, South America, Haiti and Russia. We uncover the truth about complex situations in complex locales. People first. Purposefully built. Passionate execution.



Evolve Assessments and Diagnostics is a CARF-accredited, Canadian-owned and operated company providing nation-wide medical and vocational assessments and rehabilitative services to insurance, legal and corporate organizations since 2006. Evolve offers a full spectrum of Independent Medical Evaluation (IME) and services designed to assist in managing disability claims in an ethical and unbiased fashion. Our assessors and clinical staff are highly experienced. We take a problem-solving approach to every aspect of our services. Evolve strives to provide comprehensive solutions to our customers' challenges every step of the way.



FastTrack – a division of Kamine Technology Group (KTG) – is the leading full-service digital technology platform in the life and disability insurance vertical that automates critical elements of the claims handling and adjudication and new business application process. Our suite of products and services helps insurers triage and fully understand their risk management options, drives digitized process

automation and makes possible comprehensive data collection and analysis to establish best practices for the life and disability administration processes. Our primary goal is to help claims professionals and underwriters make consistent, repeatable, clear, objective, and defensible benefit and employability determinations for medium and large insurers in both the Group and Individual insurance verticals.



Medaca is one of Canada's leading medical treatment providers for workplace mental health. Our top network of workplace psychiatrists are trained to provide focused assessments and treatment plans that help an employee recover and return to work. Our psychiatrists consult directly with the employee's family physician to ensure the treatment is discussed and activated quickly. We've reduced claim duration by 28% and increased claims resolution by 18% during COVID-19. With Medaca on-board, 83% of employees return to work before moving to long-term disability.

NORTHWOOD

GLOBAL INVESTIGATION SERVICES

Servicing the Life and Health industry since 1988, **Northwood & Associates** is a leading global investigation service provider offering support in over 100 countries. With offices in Ontario, Alberta and the Maritimes, Northwood has the national platform to service our clients' needs in a timely and competent manner. The trusted experience of our ownership group has provided tailored investigation solutions to our insurance based clientele leveraging off our broad skill set and global resources. We remain focused on client centric needs: fact-check, validate, and deliver actionable intelligence.

OUR OTHER VALUED SPONSORS



Haddad, Warrington & Associates Inc. is a boutique firm of experienced and professional accounting consultants dedicated to providing comprehensive claims support to commercial, property and personal disability insurance companies. We thrive on personal interaction with both claims examiners and, more importantly, insureds, whether they are individuals seeking coverage for a medical disability or business owners suffering from a loss incident that has interrupted their business. Honest. Thorough. Fair. Reasonable. These are words that our professionals take to heart and bring to each and every assignment.



Xpera is Canada's premier national provider of risk mitigation and investigation, including open source intelligence and background investigations, in-home/field visits, surveillance, comprehensive interviews, record retrieval, accidental death inquiry and contestable death claims investigations. We are leaders in innovation with an unparalleled commitment to and investment in technology, privacy and security. Efficiencies are achieved through our geographic coverage, proprietary client facing portal, online educational sessions, and our actionable and measurable quality program utilizing information metrics