

From Within:
Identifying Potential
Internal Candidates
for Wholesaling



Assurity One America Financial



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# Melcome



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### Intro – Kristin Dorm Video





## Non-Traditional Talent Development

#### Agenda:

- The Talent Development Challenge
  - Workforce Shifts
  - Stability of Early Career Talent
  - Hiring Headwinds
- Wholesaling Value Proposition within your organization.
- Provide a Clear Development Career Path.
- Long-term Value Proposition of the Wholesaling Role.
- Organizations Are Getting Creative, but What Works?
  - Assurity Life Sales Internship Example
- Group Discussion & Q&A



## Workforce Shifts Will Apply More Pressure

In the next 15 years

50% of the current insurance workforce will retire. That's nearly 400,000 employees1

While less than 25% of the industry is under the age of 35<sup>2</sup>

# Talent Crisis Remains a Challenge

**Insurance Industry** 

Q&A: Insurers Group Warns Of 'Retirement Cliff' In U.S. Workforce

WGLT

Tomorrow's Talent Challenge

Marguerite Tortorello





<sup>&</sup>lt;sup>2</sup> https://www.uschamber.com/workforce/education/the-america-works-report-industry-perspectives

# Early Career Talent Isn't as Stable

60% of young workers are at risk



36% of entry-level and early-career employees are actively looking for a new position

another 24% are open to a new opportunity





# The Industry Has Hiring Headwinds

78% of Millennials are unfamiliar with the industry<sup>3</sup>

Less than 4%

Millennials would consider working in insurance<sup>3</sup>

Yet, they are forecasted to make up

**75%** of the global workforce by 2025<sup>3</sup>

**78%** of women and **68%** of men say insurance is too boring<sup>6</sup>

51% say insurance agents only care about making money<sup>4</sup>

39% say there are a lack of career options4

30% say my educational plans don't apply to the industry<sup>5</sup>



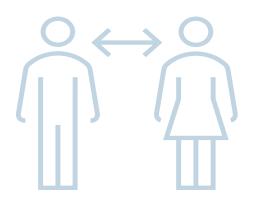


<sup>3</sup> https://www.insurancebusinessmag.com/ca/news/breaking-news/report-reveals-truth-about-how-many-millennials-want-to-work-in-insurance-227021.aspx

<sup>&</sup>lt;sup>4</sup> https://www.forbes.com/sites/larissafaw/2015/11/30/millennials-just-dont-want-to-be-insurance-agents/?sh=78e294a91838.

<sup>&</sup>lt;sup>5</sup> https://www.theinstitutes.org/doc/Millennial-Generation-Survey-Report.pdf

# Wholesaling Value Proposition



Know your target audience

# Is it compelling?

Speak their language

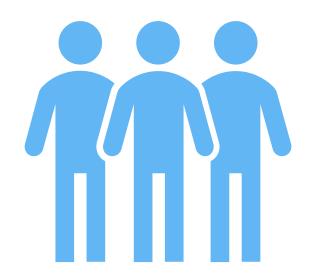
- Connect the dots between career opportunities
- Include language about skills versus experience
- Share success stories



# Provide a Clear Development Career Path

# You may need to think outside the box to identify top candidates

- Internal sales desk
- External producers/Field
- Recruiting Team
- Case Management
- Internal job share
- Former agents
- Who else?





# Long-term Value Proposition of the Wholesaling Role

#### Focus on the future

- What is the long-term value proposition of the role?
- Share a clear career path beyond the role
- Make development part of the daily occurrence?



# Organizations are Getting Creative, but What Works?



#### Top New/Renewed **Strategies**

Expanding geographic reach

Hiring new recruiters

Increasing effort to recruit diverse candidates

> Increasing social media presence



#### Some Are **Piloting**

Expanding talent pool beyond the industry

Involving employees in recruiting

Improving application/ selection process

> Improving/adding sign-on bonuses

> Improving/adding referral bonuses



#### A Few Are **Exploring**

Improving onboarding process

Reducing candidate requirements







# Sales Internship Example





# Sales Internship Program Example

 A sales internship with Assurity immerses college students in the fast-paced field of sales, recruiting and territory management. Sales Interns have the opportunity to work with talented leaders in their field and add their own contributions.

 We look for driven college students who want to work with a company that's a leader in industry growth and technology.



# Sales Internship Program Example – Why Assurity?

- Competitive salary
- Valuable experience and connections
- Travel opportunities
- In-person internship with hybrid options during the school year

- Opportunities to work on new and company-wide projects
- Sales interns do not sell insurance, they help provide tools and knowledge to Assurity brokers to reach clients.



# Sales Internship Program Example

"Assurity's internship program connected me with experienced professionals who care about my development as a teammate and as a person. You get to take part in meaningful projects and insightful conversations that prepare you for what is to come in your future."

Joe, Regional Sales Associate









#### Center for Sales Excellence

- Mission
- Vision
- Strategic Goals
  - Education
  - Business Partnerships
  - Research
- History of Program
- Admissions & Graduations





# DISCUSSION



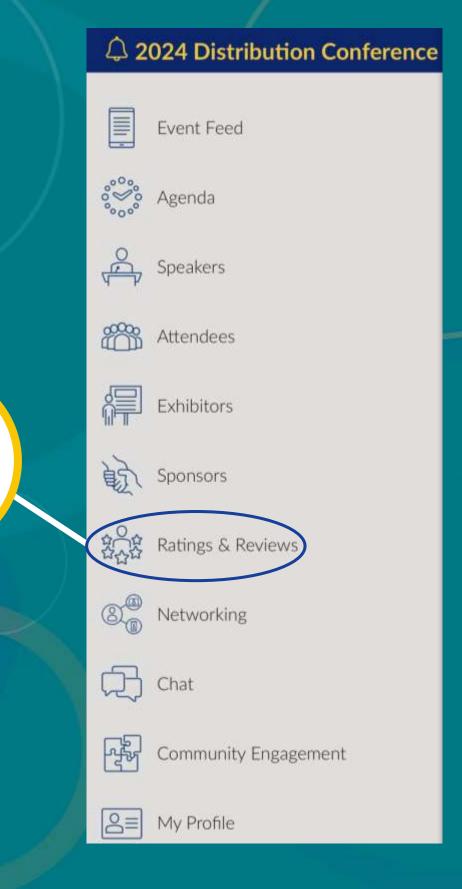
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# Questions?



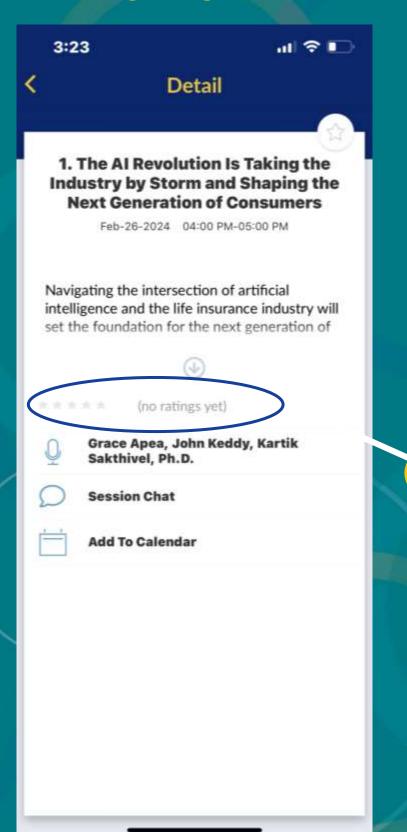
### Please Provide Your Feedback on the Conference App

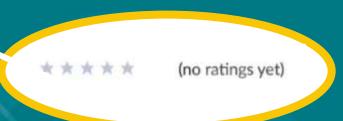
#### **OPTION 1**



Ratings & Reviews

#### **OPTION 2**











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