2025 WORKPLACE BENEFITS CONFERENCE Pathways to Growth

Helping Our Members in Workplace Benefits Navigate With Confidence





2024 LIMRA and LOMA Member Survey Results

Empowering Our Workplace Benefits Members through:

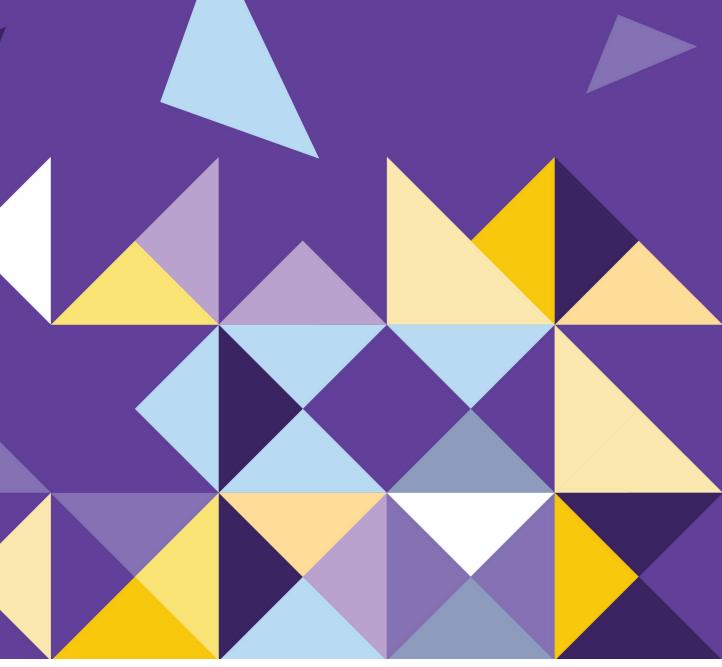
- Knowledge
- Insights
- Connections
- Solutions

Workplace Benefits Focus in 2025



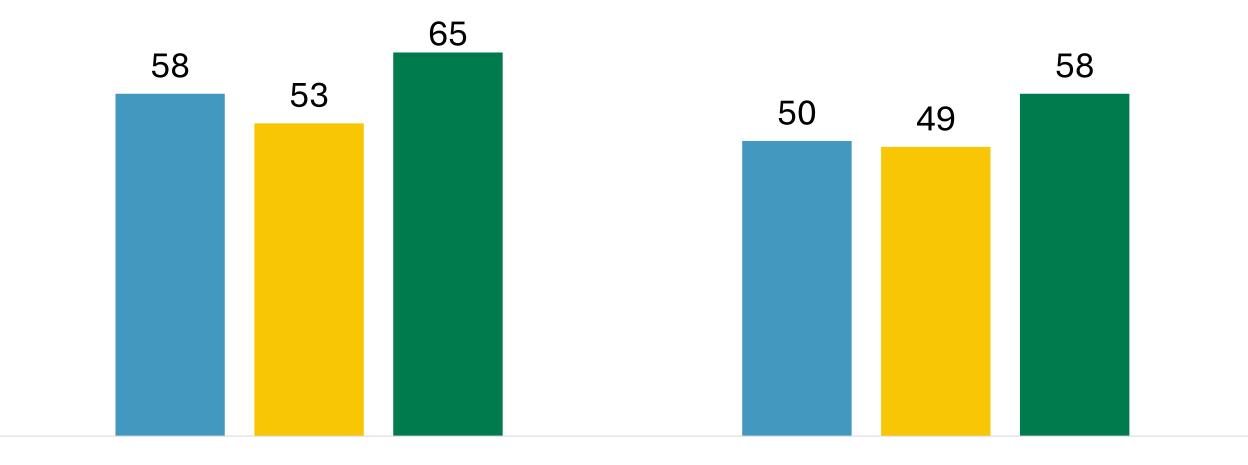


2024 LIMRA and LOMA Member Survey Results





Net Promoter Score



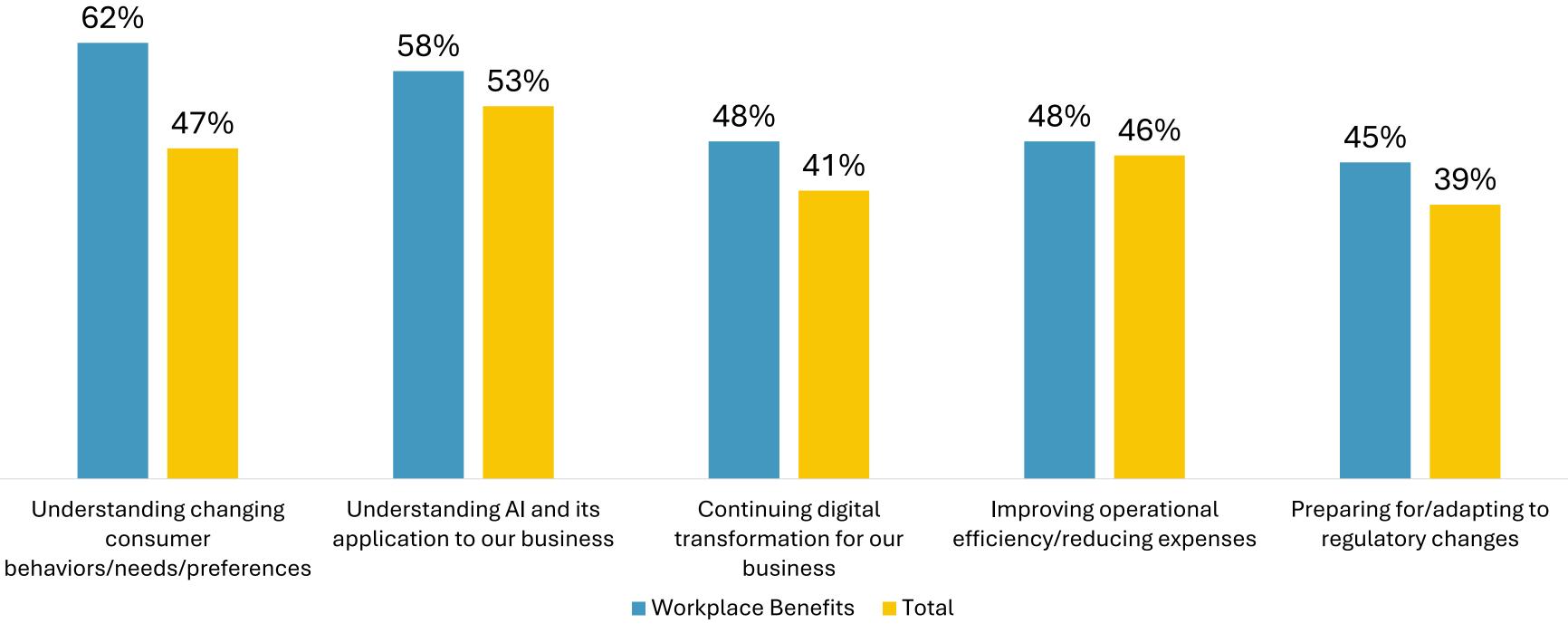
Workplace Benefits



Total



Objective: Impacting Focus in 2025



#Selecting: Expanding/strengthening distribution relationships (n=380), Evaluating new markets and market opportunities (n=479), Developing/introducing new products (n=465), Understanding changing consumer behaviors/needs/preferences (n=693), Continuing digital transformation for our business (n=609), Understanding AI and its application to our business (n=782), Improving operational efficiency/reducing expenses (n=684), Preparing for/adapting to regulatory changes (n=571), Attracting and developing new talent/reskilling existing talent (n=517), Other, please specify (n=17), None of the above (n=66).





Empowering Our Workplace Benefits Members



Empowering Our Members

Advancing the financial services industry by empowering our members with:





Navigate With Confidence

Knowledge



Complete Insurance Fundamentals



Industry Advantage



Executive Immersion



Strategic Leadership Experience



Insurance Immersion



Insights



Compass Program



Product Benchmarks and Research



Consumer Benchmarks and Research





Distribution Benchmarks and Research



McKinsey LIMRA 360 Performance Benchmarking Survey



Connections



Conferences



Executive Advisory Boards





Study Groups



CxO Groups



Committees



Connections: Member Collaboration Groups

Study Groups:

Account Management Study Group **Defined Contribution Income Strategies Roundtable Dental Study Group** Enrollment Technology Study Group Leave Management Strategy Study Group Not-for-Profit Study Group **Retirement Plans Study Group** Voluntary Benefits Study Group Voluntary/Worksite Benefits Regulatory and Compliance Study Group

Workplace Benefits Competitive Intelligence Study Group

Committees:

Pension Risk Transfer Committee **Diverse Markets Committee Retirement Plans Committee**



- Data Exchange Standards Committee
- LOMA Employee Benefits Administration Committee
- Supplemental Health, DI, and LTC Committee
- Workplace Benefits Program Committee



Solutions



FraudShare



Hiring Assessments



Anti-Money Laundering Training



LDEx Standards



Trustworthy Selling



Applied Research Solutions



Compensation Resource Center



Customer Assurance Program







Workplace Benefits Focus in 2025



Workplace Benefits Focus in 2025

Increase integration of the Workplace Benefits industry within the Association

Expand Workplace Benefits offerings within **Industry Advantage**, education, and talent solutions

Sharpen the focus on the **broker's voice** to the Association

Publish key research pieces such as the Institutional Retirement Reference Guide

Complete the **Group LTD Claim Incidence Experience Study** in partnership with the Society of Actuaries

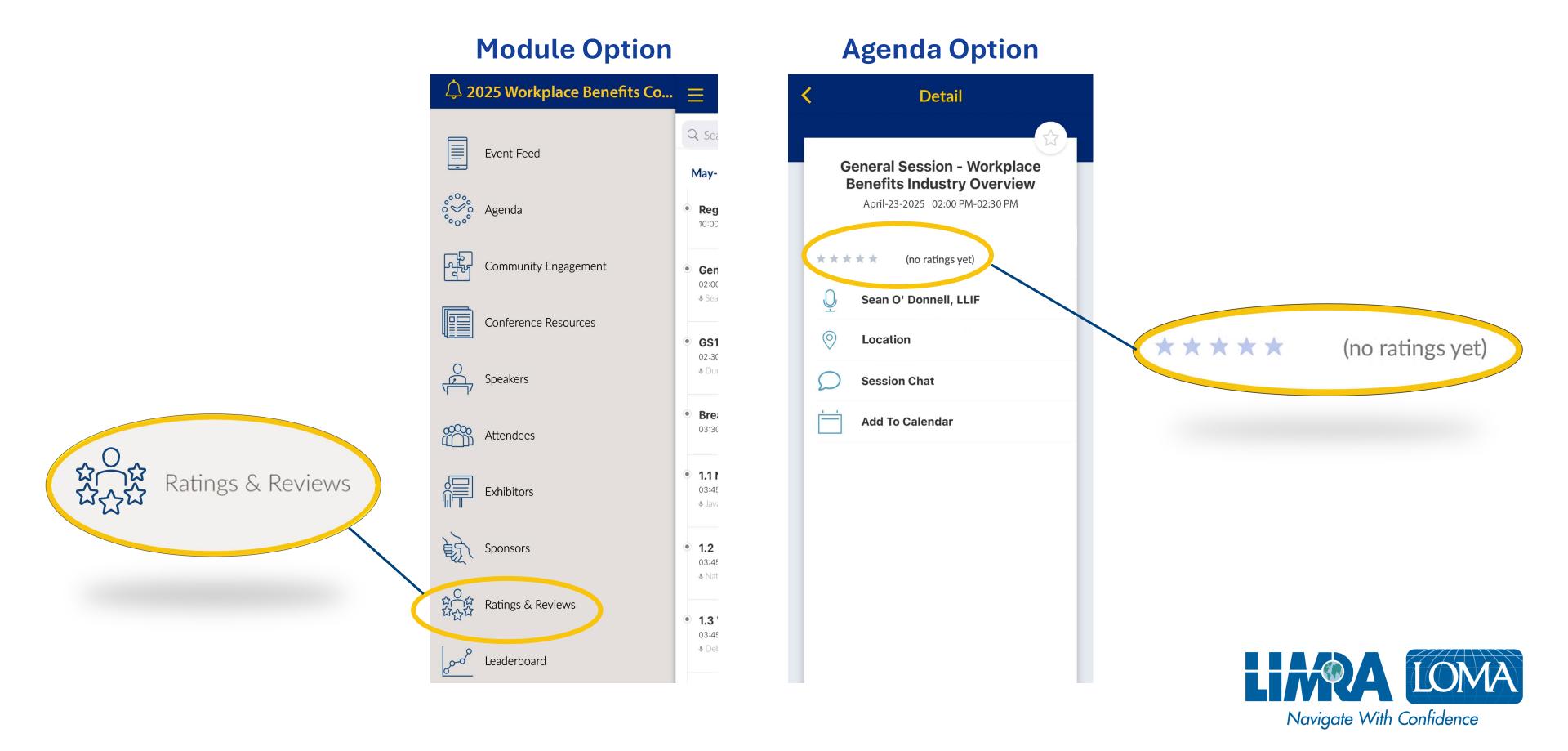
Continue the multiyear effort to launch the Workplace Benefits Compass program

Launch pilot of the Workplace Benefits Transactional Data and Analysis Program (TDAP)

Expand the LDEx Program into Canada



We Want to Hear From You! Please Leave a Rating and Review.



Thank You



Navigate With Confidence





