

# FraudShare

**ATO Fraud Fact Sheet**

**Q1 2026**

## Selection Criteria

Incident Date through 03/31/2026 and Create Date through 04/15/2026

**Complete  
Activity  
Analysis  
(All Years)**

Total incidents reported:

**34,534**

Total threat indicators reported (as of 04/15/2026):

**128,062**

Average account value targeted:

**\$212,541**

Average fraudulent disbursements requested:

**\$90,359**

Total account value targeted:

**\$7,339,904,344**

Total fraudulent disbursements requested:

**\$953,195,875**

## Current Year-to-Date Activity Analysis

### Selection Criteria

Incident Date 1/1/2026 to 03/31/26 and Create Date through 04/15/2026

Total incidents occurred:  
**1,558**

Average account value targeted YTD:  
**\$195,546**

Average fraudulent disbursements requested YTD:  
**\$72,379**

Accessed = Fraudster was able to obtain customer or account information and/or request a transaction. It doesn't indicate funds were obtained.

Total account value targeted YTD:  
**\$304,661,297**

Total fraudulent disbursements requested YTD:  
**\$28,807,022**

## Top Access Points YTD Analysis

(January–March 2026)

Access Point	% of Attempts	Access Rate	Days to Detect	Average Disbursement Requested
Customer portal	66%	78%	5.4	\$56,568
Contact (call) center	33%	42%	3.2	\$58,213
Processing center (back office)	4%	85%	5.2	\$81,912

Note: Incidents can be associated with multiple access points; percentages won't equal 100 percent.

## Top Detection Method YTD Analysis

(January–March 2026)

Detection Method	% of Attempts	Access Rate	Days to Detect	Average Disbursement Requested
Internal report	34%	72%	4.7	\$70,543
Employee	23%	59%	4.1	\$74,163
Third-party solution	18%	37%	2.1	\$57,586
Customer	22%	81%	6.2	\$85,740

Note: Incidents can be associated with multiple detection methods; percentages won't equal 100 percent.

Accessed = Fraudster was able to obtain customer or account information and/or request a transaction.

It doesn't indicate funds were obtained.

**% Change YoY (vs. Company Average)**

**% Increase →**

**2023**  
**48%**

**2024**  
**297%**

**2025**  
**36.9%**

**Q1 2026 vs. Q1 2025**  
**-5.8%**

Note: Percent change represents the mean of company averages.