# The 2019 Marketing Conference We don't need no education ...or do we?

Content Marketing Low Cost/No Cost Resources







# **Content Marketing**

### Speaker



**Kara Shea** *Marketing Specialist* LOMA



Content marketing is a strategic marketing approach focused on creating and distributing valuable, relevant, and consistent content to attract and retain a clearly defined audience and, ultimately, to drive profitable customer action.





# **Content Marketing Examples**

#### Rip Curl's online publication, The Search

🥂 RIP CURL Shop Rip Curl Join The Search 🛄 En	glish 🥅 Français 🐸 Português				f
HE SEARCH	HOME	LATEST SEARCH TRIP	THE SEARCH HISTORY	PRODUCTS	SHOP NOW
	Latest Searc	ch Trips			
Anytime,	anywhere. Enjoy the late		The Search.		
		uprime m	1 74	Month	N
	at a	-			
			ET.	W	
The Typhoon	Explore The More		No Sudden I	Iovements	
Tom Curren, Mason Ho and one week spent scouring	Join professional wakeboarder (		Luke Hynd and K	pp Caddy jump	off the grid and int
the coastline of a wave-drenched, storm-ridden Island in the North Pacific.	own personal Search, scouting r and winch spots through the sta of New Zealand, Iteland and bey	unning countrysides	an untouched we vast coastline of e		s to elephants, to a id endless swell.





#### #GEInstaWalks – GE's Instagram campaign







### **Content Marketing Examples**

#### LinkedIn eBooks

Get your hands on our secret sauce and you'll have the formula you need for tasty results on the LinkedIn platform.

#### Linked in

Learn how LinkedIn uses LinkedIn for marketing The Secret Sauce

Download eBook





### **Content Marketing Examples**





# **Content Marketing Benefits**

#### Brand awareness

- Recognition
- Establish your company as a thought leader
- Search engine optimization
- Value Add
  - Provide value throughout the customer journey
  - Fosters customer loyalty

#### Increased sales

- More customers
- More educated customers

- Cost Savings
  - Organic, earned media
  - Reduce advertising spending



# Implementing a Content Marketing Program

- 1. Set your mission and goals
- 2. Establish Your KPIs
- 3. Know Your Audience
- 4. Figure Out the Best Channels
- 5. Decide on Content Types
- 6. Create Content
- 7. Distribute and Market
- 8. Measure Results



# **Content Marketing Challenges**

- 1. Set your mission and goals
- 2. Establish Your KPIs
- 3. Know Your Audience
- 4. Figure Out the Best Channels
- 5. Decide on Content Types
- 6. Create Content
- 7. Distribute and Market
- 8. Measure Results





### Resources to set your mission and goals



- <u>Road Map to Success: Content</u> <u>Marketing Strategy Essentials</u> (Content Marketing Institute)
  - Find your purpose
  - Set goals around that purpose





#### <u>5 Ways to Translate Your Content Marketing Goals into KPIs</u> (Content Marketing Institute)

Increase Brand Awareness	Drive more website/blog traffic	Generate sales leads	Convert more leads into customers	Improve retention and drive upsell
Social shares Views and shares from partnership audiences	<ul> <li># of website/blog visits per month</li> <li>Percentage of returning visitors</li> <li>Time spent on site</li> <li>Conversion rates for call-to-action content</li> </ul>	Number of leads generated from each piece of content Landing-page conversion rates	Lead-to-customer- conversion rate for each nurturing campaign or piece of content delivered Average time to close for new customers	Retention rate (or churn) Revenue from upsell Percentage of repeat customers



### Resources to know your audience

- <u>Make My Persona</u> (Hubspot)
  - Interactive tool to answer important questions about your target personas







# Resources to figure out the best channel

- <u>7 Steps to Creating Your Content Marketing Channel Plan</u> (Content Marketing Institute)
  - 1. Situational analysis
  - 2. Channel objectives
  - 3. Content/conversation plan (how you're telling your story)
  - 4. Metrics
  - 5. Personas addressed
  - 6. Content management process
  - 7. Editorial calendar





# Resources to Decide on Content Types

- <u>How to Develop a Content</u> <u>Strategy: A Start-to-Finish Guide</u> (Hubspot)
  - The exact steps you will need to take to create your strategy
  - Tools to inspire your content
  - How your content can generate leads.
  - How (and what) to publish on social media

#### **List of Content Formats**







### **Resources to Create Content**

- <u>51 Best Free Visual Content Creation</u> <u>Tools to Make Marketing Easy</u> (OptIn Monster)
  - Image Creation Tools
  - Video Creation Tools
  - Animation Tools
  - Infographic Creation Tools
  - Screen Capture Tools
  - Meme Creation Tools
  - GIF Creation Tools
  - Presentation Creation Tools







### Resources to Distribute and Market Your Content

 <u>Road Map to Success: Content Distribution Essentials That Win</u> <u>Eyeballs</u> (Content Marketing Institute)







### **Resources to Measure Results**

- <u>Content Marketing Framework: Measurement</u> (Content Marketing Institute)
- For content marketing, it's a long season. There are, and should be, many chances to fail as long as we fail quickly, learn, and adapt to the new surroundings.

33% of B2B marketers and 41% of B2C marketers cited the inability to measure as a significant challenge



### **Resources - Books**

#### Books

- Managing Content Marketing, by Joe Pulizzi and Robert Rose
- Integrated Marketing Communications: Putting It Together & Making It Work, by Don E. Schultz, Stanley I. Tannenbaum, and Robert F. Lauterborn



Bon E. Schultz Stanley I. Tannenbaum Robert E. Lauterborn INTEGRATED NARKETING COMMUNICATIONS Pulling It Together & Making It Work





### Questions?

