







### Presenters



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## Agenda

- Where we are today
- PEPs & GoPs
- Regulatory / Legislative
- Cyber
- Investments: ESGs
- Wrap Up









## Where We Are Today







## What Got us Here: Retirement Industry Themes

## Income Wellness

Access

**Economy** 

•1301873080



Cyber

Engagement

•92102603

Income

Workplace







### And a Macro Theme

Awareness Unrest

**Political** 



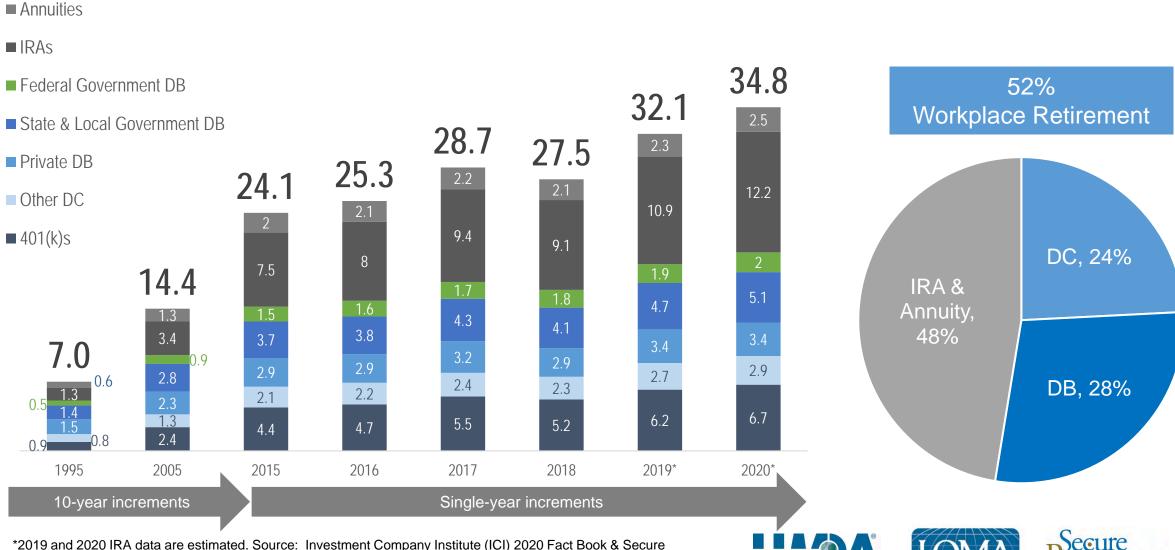
Climate Change

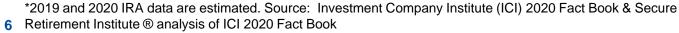






## U.S. Retirement Market (\$T, YE 2020)



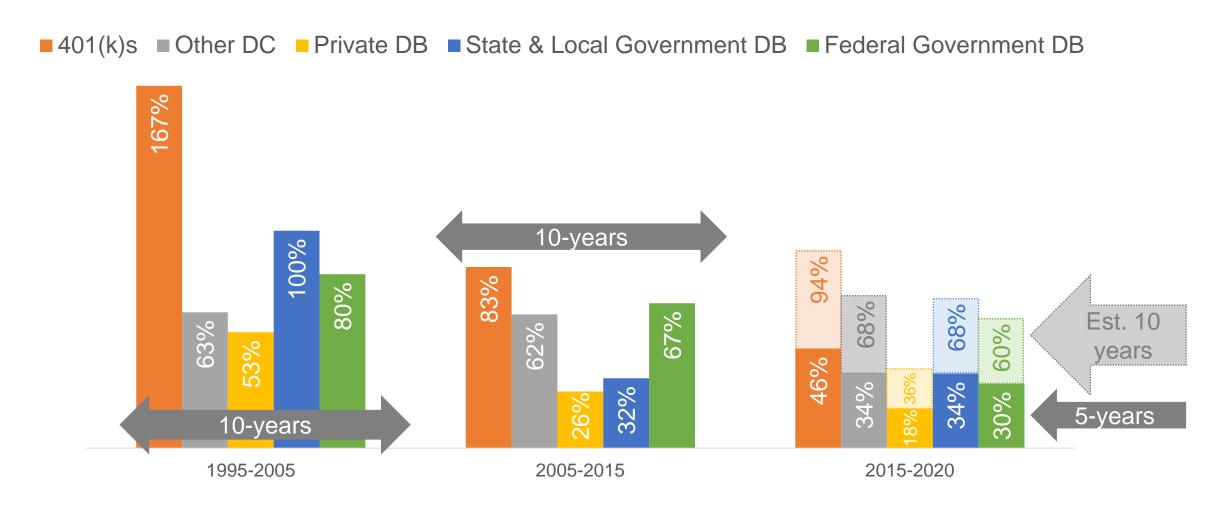


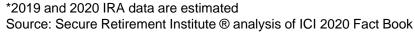






## Workplace Retirement Market Growth, 1995-2020





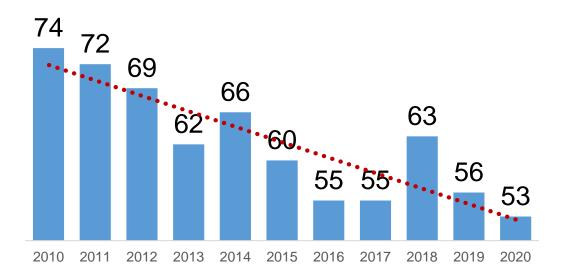




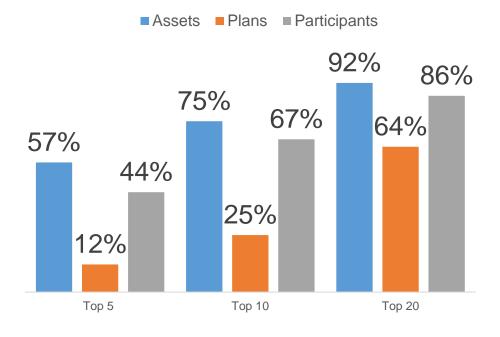


## DC Consolidation & Market Share

#### Recordkeepers Reporting



#### Market Share (YE 2019)









## 401(k) Scorecard



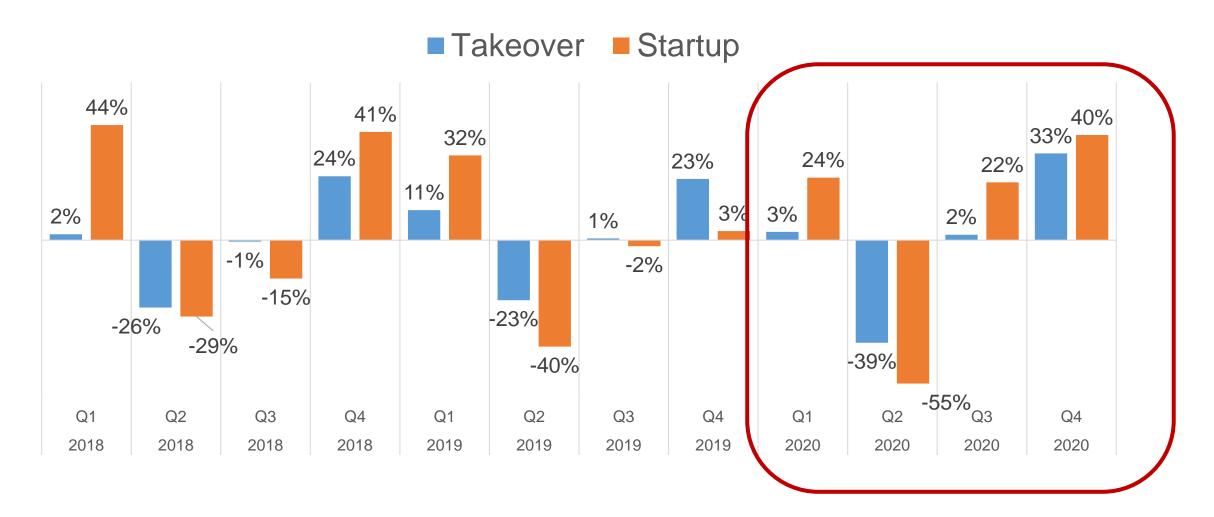
Secure Retirement Institute 401(k) Scorecard, 14 common companies representing an estimated 30% of 401(k) assets, 41 % of plans and 38% of participants.







## 401(k) Sales, Q over Previous Q

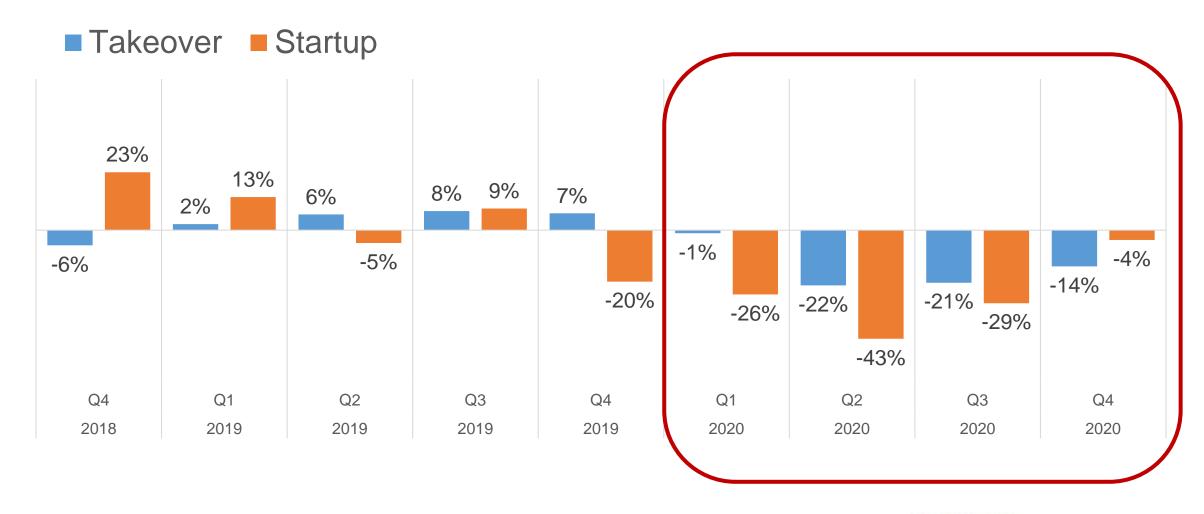








## Compared to Prior Year Q





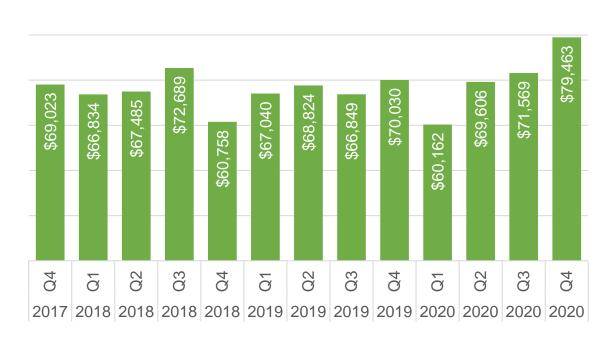


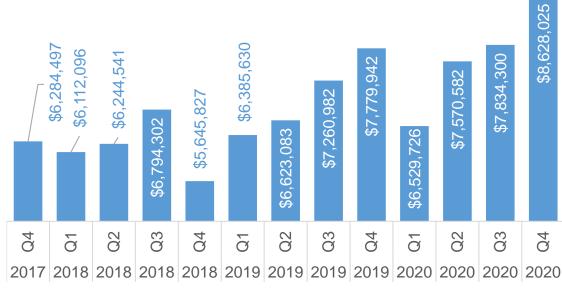


## Plan & Participant Balance Rebound

#### **Participant Account Balance**

#### Plan Balance





Secure Retirement Institute 401(k) Scorecard, 14 common companies representing an estimated 30% of 401(k) assets, 41 % of plans and 38% of participants.







## Looking Ahead PEPs / GoPs Legislative / Regulatory Cybersecurity Investment / ESG



## PEPs / GOPs

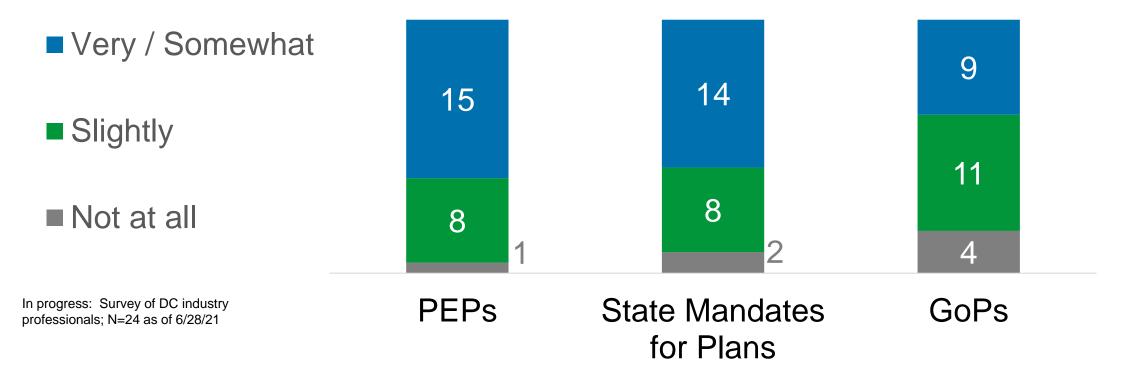






## **Industry View: Access**

How impactful do you think that the following will be to the DC industry?

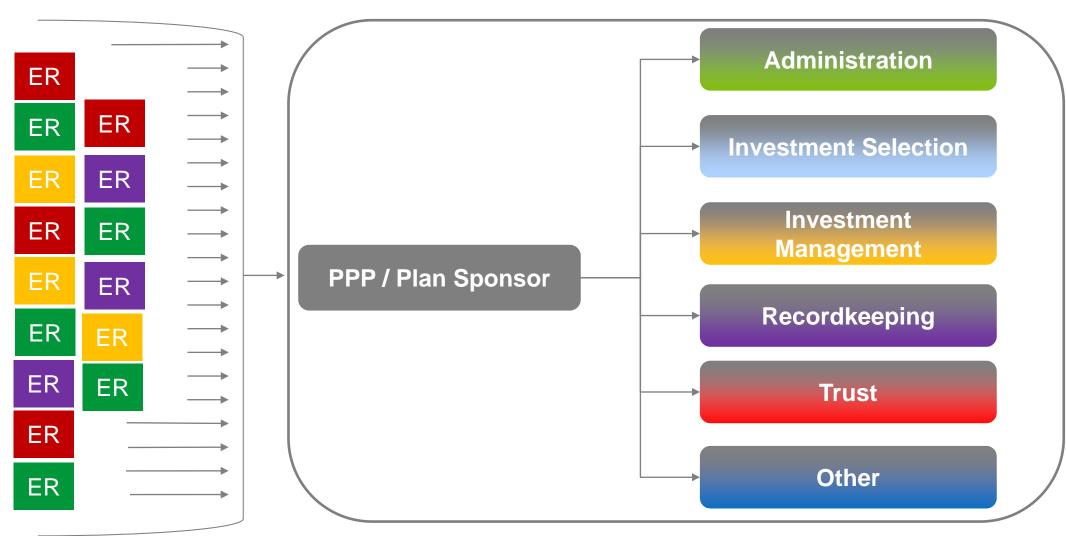








## PEP Market: New Construct









## **PPP Filings**

#### Registration for Pooled Plan Provider 1210-0164 Form PR This filing is required under section 3(44) of the Employee Retirement Income Expires 10/30/2023 Security Act of 1974 (ERISA) and Section 413(e) of the Internal Revenue Code Department of Labor Complete all entries in accordance with the instructions **Employee Benefits Security** Administration This Form is Open to Public Inspection Part | Filing Type Check the appropriate box to indicate filing type (see instructions) [] Initial Filing [] Supplemental Reportable Event Filing II Amended Filing II Final Filing Part II Registration Information ~70 unique PPPs 200+ Individual PEPs 1f(2) Mailing address for the responsible compliance official of the pooled plan 1h Compliance official telephone number 11 identity of agent for service of legal process for the pooled plan provider. 1) Address at which legal process may be served on the agent.

# What are Members / Your Peers Doing?



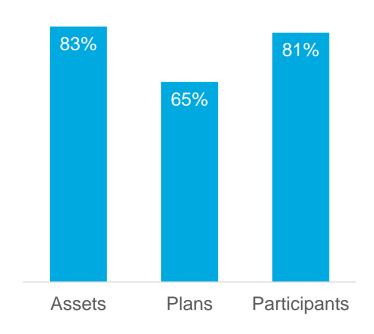




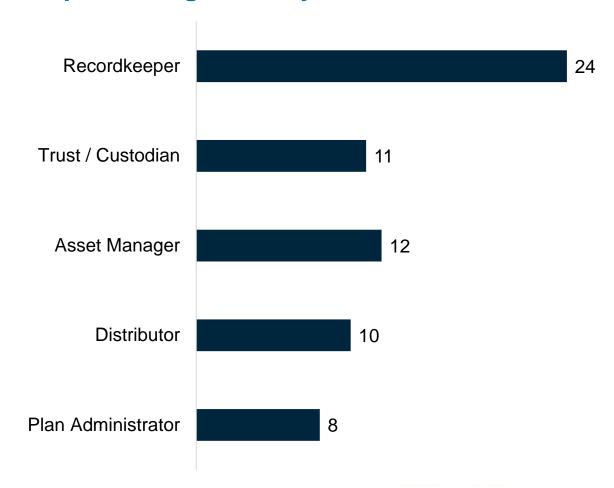
## 2021 Member Survey: PEP Strategy

#### 27 responding companies:

#### % of 401(k) Market Share

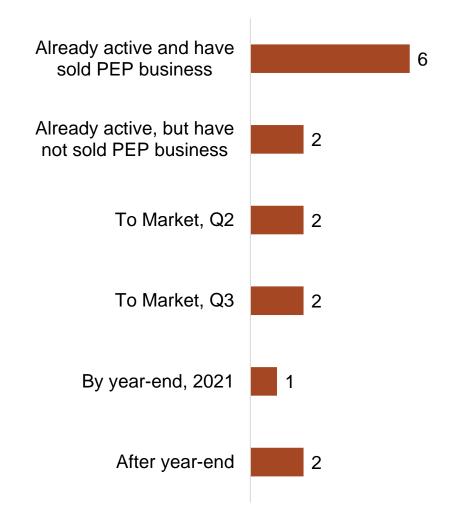


#### Representing a variety of DC functions:



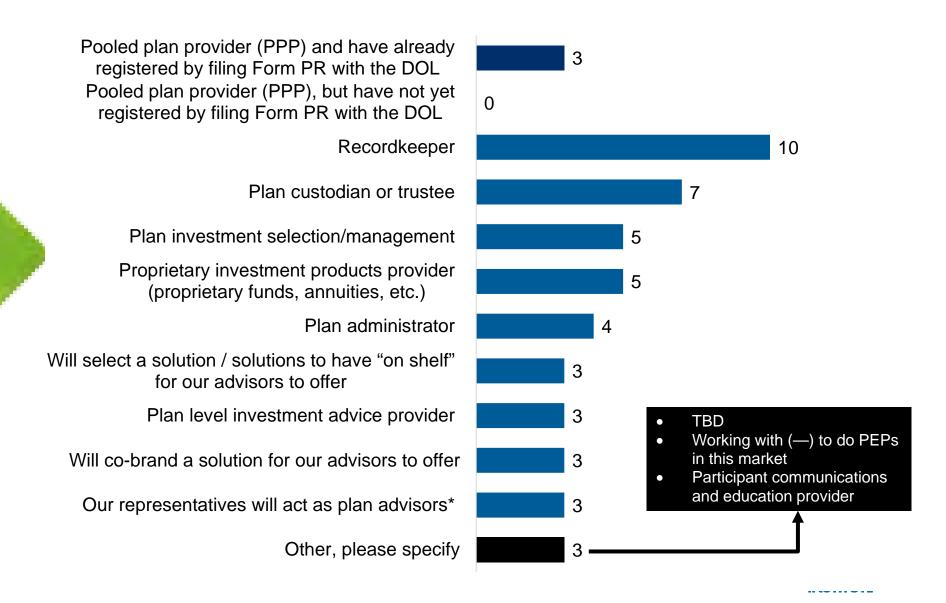
## PEP Plans...



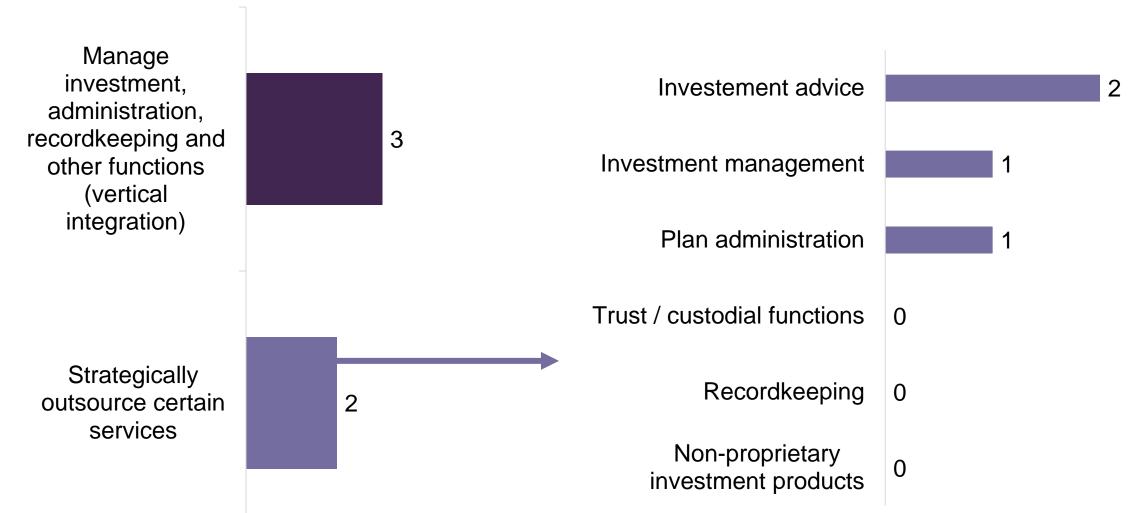


## ...Few plan to act as PPPs

What role will your company (and/or affiliates) assume for PEP business? Select all that apply.



## Multiple Strategies as PPP



## **PEP Market Players**







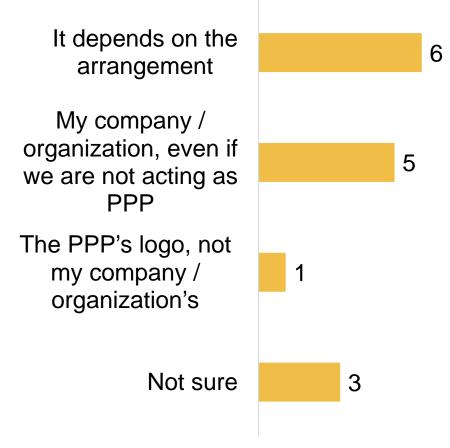




## When a Partner (not PPP)...

If your company (and/or affiliates) offers services to PEPs as part of a strategic partnership...

which entity's
logo will be on the
participant
website and
statements?



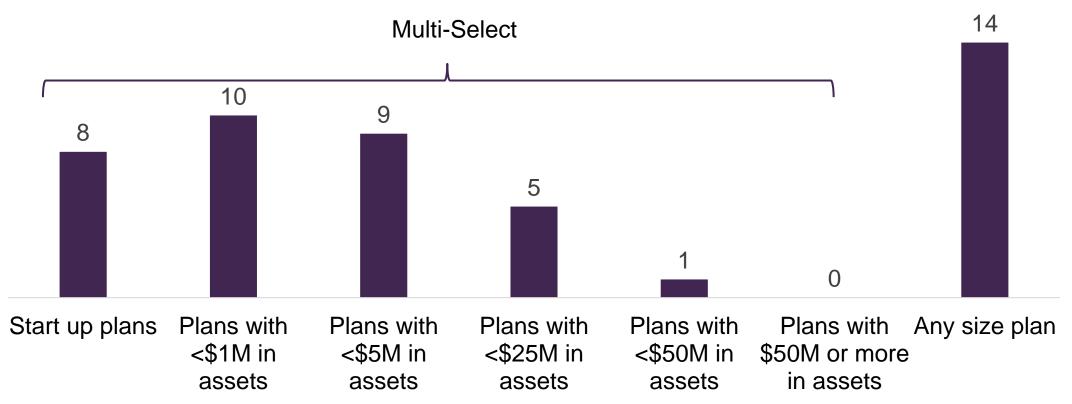






## Not just for startups...

#### For which plan sizes does your company (or its affiliates) consider PEPs appropriate?

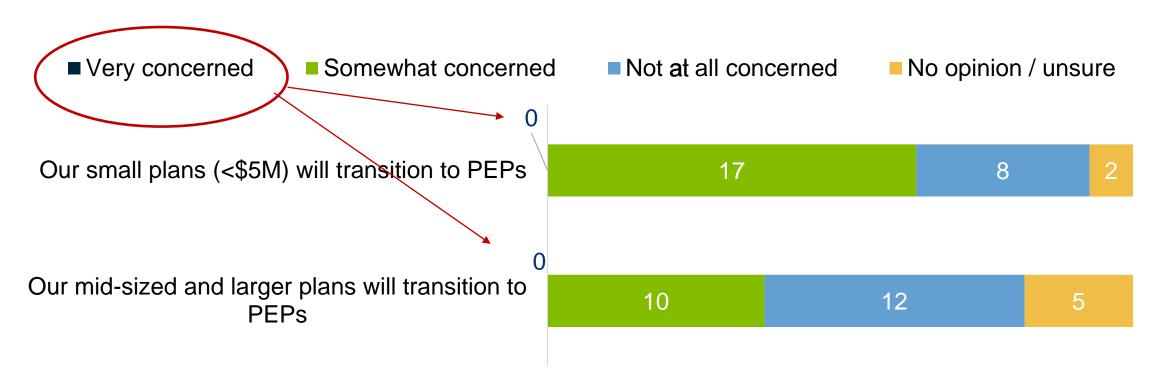






## **Losing Business to PEPs**

How concerned is your company that its small, mid-sized and larger plans will transition to PEPs?





## D

■ Strongly agree

## DC market impact...

The ability to participate in a PEP will encourage start-up

plans among small employers

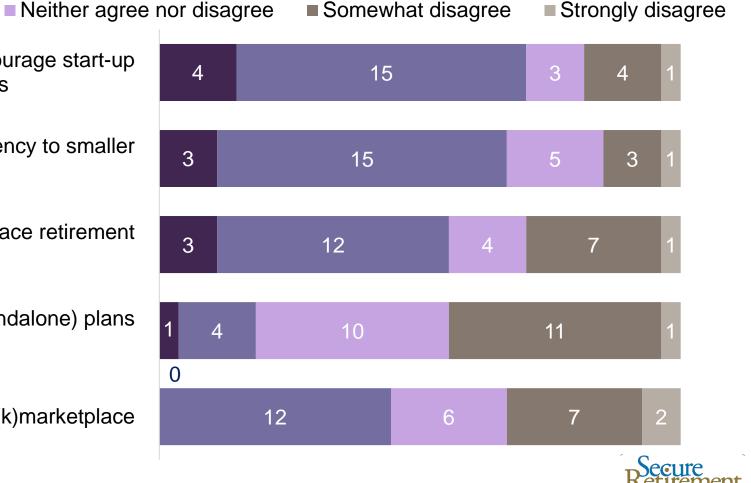
Somewhat agree

PEPs will offer economies of scale and efficiency to smaller employers

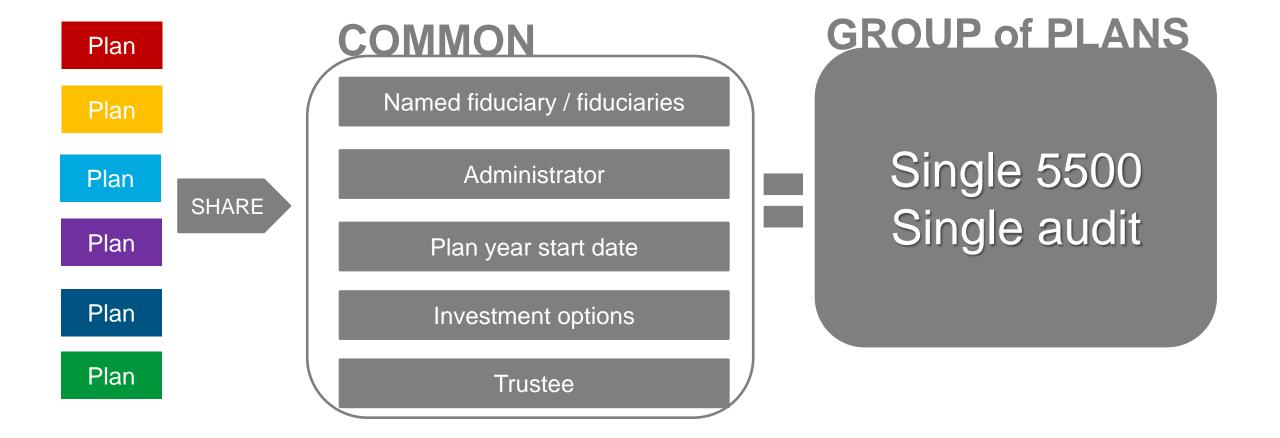
PEPs will greatly improve access to workplace retirement savings

PEPs will be more attractive to existing (standalone) plans than to new plans

PEPs will not greatly affect the 401(k)marketplace



## GoPs











## Regulatory / Legislative







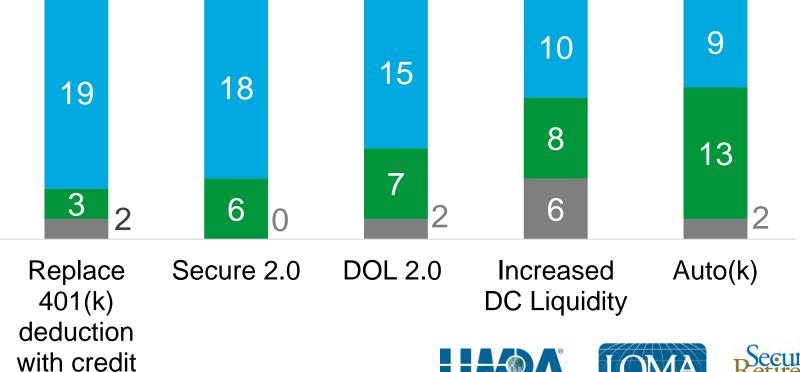
## **Industry Impact**

How impactful do you think that the following will be to the DC industry?



- Slightly
- Not at all

In progress: Survey of DC industry professionals; N=24 as of 6/28/21









## SECURE 2.0

403(b) PEPs

**Auto Enroll** 

RMDs

**ETFs** 

Domestic Abuse Hardship

Catchup

Student Loan Match

CITs in 403(b)s

## **Bennett Lankford**



Enhancing
Emergency and
Retirement Savings
Act

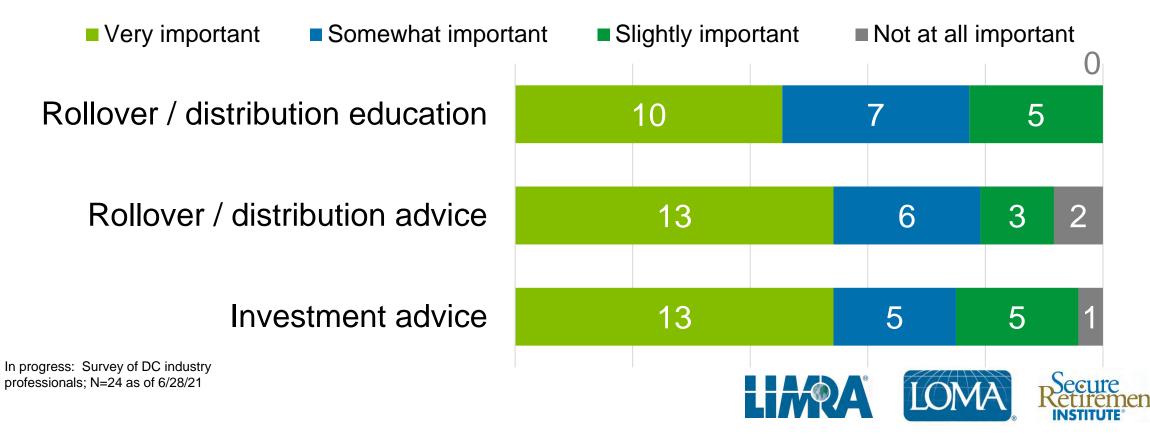






## **Best Interest / DOL**

How important do you think that the following will be to your company's DC / workplace product planning and strategy in the next 12 months?



## Auto(k)

## Biden Proposal(s)

Deduction > Credit

Caregivers



## Cyber







"Fraudsters...They're still figuring it out. They're not going to go away, because there's too much money in these accounts"

One loss event can wipe out all the good that's happened over the years

Companies are going to need to get far more strategic in how they come at this problem.

We have to be perfect all they time; they only have to be lucky once.



## **Retirement Plan Fraud**

- What type of fraud is most common?
- Who is doing it?
- Who is the likeliest target?
- What about cybersecurity insurance?
- What are best practices to combat fraud?
- •Will the DOL's recent advice change things?









#### DOL's advice for picking service providers

- 1. Ask about the service provider's information security standards, practices and policies, and audit results, and compare them to the industry standards adopted by other financial institutions.
- 2. Ask the service provider how it validates its practices, and what levels of security standards it has met and implemented. Look for contract provisions that give you the right to review audit results demonstrating compliance with the standard.
- 3. Evaluate the service provider's track record in the industry, including public information regarding information security incidents, other litigation, and legal proceedings related to vendor's services.
- 4. Ask whether the service provider has experienced past security breaches, what happened, and how the service provider responded.
- 5. Find out if the service provider has any insurance policies that would cover losses caused by cybersecurity and identity theft breaches
- 6. Make sure that your contract requires ongoing compliance with cybersecurity and information security standards – and beware contract provisions that limit the service provider's responsibility for IT security breaches.







# Looking to the future

- Audits activity started DOL asking for a lot of information and documentation
- Reimbursement policies may get more scrutiny
- Insurance will become more expensive
- More education for prevention
- More innovation on both sides (fraudsters and recordkeepers)









### **Investments: ESGs**



# Where are we?









### Trends in favor of ESGs

- Awareness of ESG issues has been growing
- Consumers like the idea
- ESG investments performing well\*
- More ESG information in IPS
- Regulatory and legislative environment more favorable

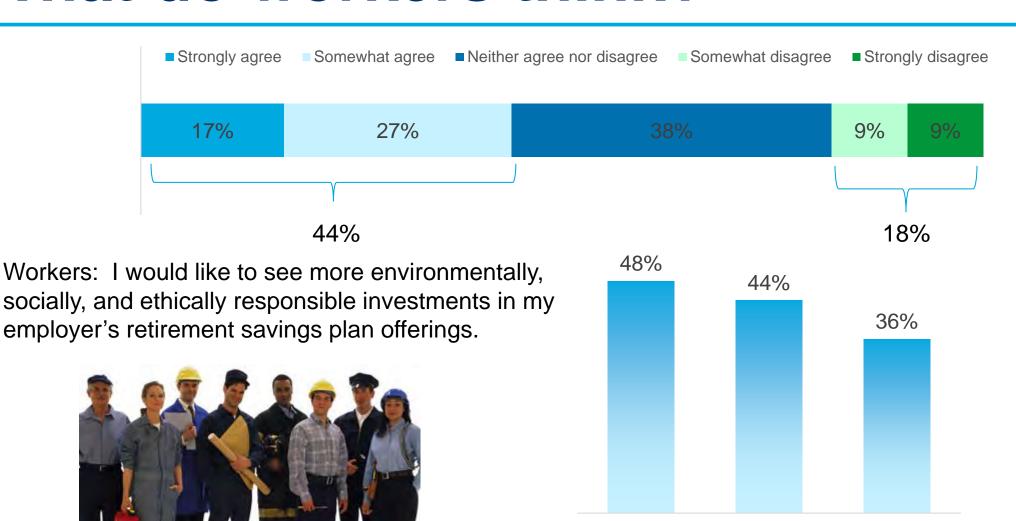








#### What do workers think?



Millennial



GenX

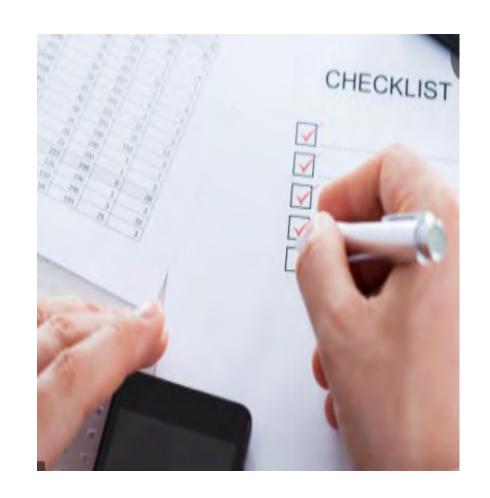


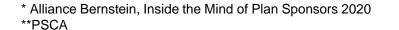
Baby Boomer



### What do employers think?

- Two in three (66%) plan sponsors feel that integrating ESG factors into their investment approach is a fiduciary responsibility\*
- About four in ten (42%) plan sponsors say the biggest obstacle to adding ESG\* strategies is understanding the choices/ways to do so
- 3% of 401(k) plans offer ESG funds (<10% of assets)\*\*</li>
- Most common among largest and smallest plans





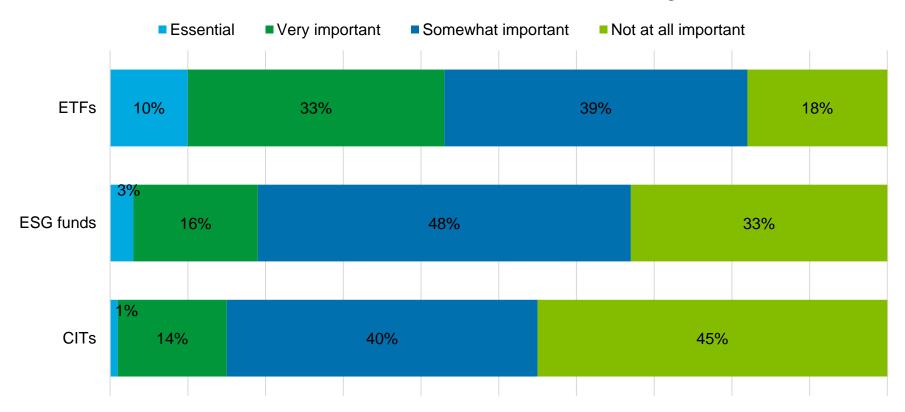






### What do advisors think?

How important are each of the following when considering whether or not to work with an asset manager?



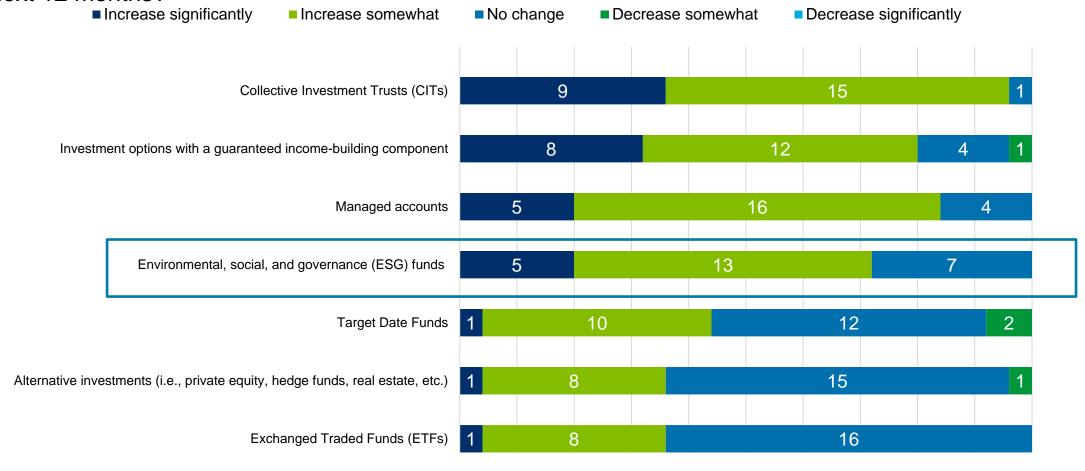






# What do you think?

Overall (across the industry), how do you see use of the following investments in DC plans changing in the next 12 months?









### Looking to the future



- Uncertainty and concern:
- Litigation?
- Cost?
- Performance?
- Problem with auto enroll into an ESG
- Few ESG TDFs, but growing





# Wrapping it Up: Moving Ahead







#### We asked...

What are the 5 most important factors facing the DC industry in the next 12 months?









### What do YOU Think...

What do you see as the biggest challenge for the DC industry within the next 12 months?

What do you see as the biggest opportunity for the DC industry within the next 12 months?















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