

FraudShare

Total
FraudShare
Members

57

ATO Fraud Fact Sheet

DECEMBER 31, 2025

Selection Criteria

Incident Date through 12/31/25 and Create Date through 01/15/2026

Complete Activity Analysis (All Years)

Total
incidents
occurred:

32,295

Total threat
indicators
reported
(as of 01/16/2026):

118,461

Average
fraudulent
disbursements
requested:

\$91,343

Average
account value
targeted:

\$215,495

Total account
value targeted:

\$6,959,407,859

Total fraudulent
disbursements requested:

\$919,001,824

% Change YoY
(vs. Company
Average)

% Increase →

2023

47.9%

2024

297.3%

2025

33.1%

Top Access Points: 2025 Activity

January–December 2025

Access Point	% of Attempts	Access Rate	Days to Detect	Average Disbursement Requested
Customer portal	73%	79%	18.9	\$88,332
Contact (call) center	27%	53%	9.9	\$76,534
Processing center (back office)	5%	83%	9.0	\$91,871

Note: Incidents can be associated with multiple access points. Percentages won't equal 100 percent.

Top Detection Method: 2025 Activity

January–December 2025

Detection Method	% of Attempts	Access Rate	Days to Detect	Average Disbursement Requested
Internal report	32%	73%	24.0	\$104,776
Employee	25%	71%	12.9	\$154,420
Customer	20%	80%	13.6	\$87,696
Third-party solution tool	18%	52%	9.3	\$78,555

Note: Incidents can be associated with multiple access points. Percentages won't equal 100 percent.

Selection Criteria

Incident Date 1/1/2025 to 12/31/25 and Create Date through 01/15/2026

Current 2025 Activity Analysis

Total incidents occurred:

9,567

Average account value targeted YTD:

\$189,849

Average fraudulent disbursements requested YTD:

\$110,213

Total account value targeted YTD:

\$1,816,284,141

Total fraudulent disbursements requested YTD:

\$228,361,747

* Accessed = Fraudster was able to obtain customer or account information and/or request a transaction. It doesn't indicate funds were obtained.