

## Enhanced Processing Time for Compliance Education Course Completions!



We hope you are enjoying the benefits of the new Compliance Education Platform (CEP) Customer Portal.

**We want to share some exciting news!** LIMRA’s intent has always been to provide “near “real-time access” to Compliance Education course enrollments and completions. For the past few weeks, LIMRA has been running the course enrollment and completion cycle multiple times each day. This moves us closer to “near real-time access” by enabling you to enroll a producer in a course at various points during the business day and retrieve that producer’s course completion information a few hours later.

What this means:

- You can enroll advisors, producers, and/or employees in compliance education courses throughout the day via the CEP Customer Portal, in addition to your company’s automated feed.
- You can view compliance course progress and {completions} throughout the day via the CEP Customer Portal. The final daily update completes at 7:00 PM ET.
- Your company can retrieve the full Progress Report from the Secure FTP folder multiple times per day, if you wish.

Here is LIMRA’s current processing schedule:

	Monday – Friday Time of Day*	Monday – Friday Time of Day*	Monday – Friday Time of Day*	Monday – Friday Time of Day*	Sat & Sun
Processing Enrollments	8:00 AM	11:00 AM	2:00 PM	5:00 PM	
Update Course Progress & Completion Information	10:00 AM	1:00 PM	4:00 PM	7:00 PM	10:00 AM 1:00 PM 4:00 PM 7:00 PM
Generate Progress Reports					

\*All times are Eastern Time Zone

Please write to [CEP@LIMRA.com](mailto:CEP@LIMRA.com) if you have any questions regarding the CEP Customer Portal or LIMRA’s compliance education processing schedule.

Thank you for your continued support of LIMRA and the CEP.