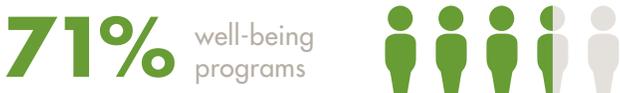


FUTURE OF WORK

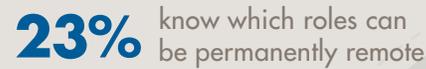
During the pandemic, companies found working from home could be successful. An Aon survey revealed the impact the pandemic had on how organizations are thinking about the future of work.

TOP PRIORITIES FOR THE FUTURE OF WORK



Source: Aon's Global COVID-19 HR Pulse Survey #6: The Future of Work is Now, conducted Dec 6-15, 2020 with 1,483 respondents across the globe.

REGARDING REMOTE WORK



RETURNING TO THE WAY THINGS WERE BEFORE THE PANDEMIC IS NOT AN OPTION



Many employees **PREFERRED** working at home.



The pandemic **ACCELERATED** workforce trends including remote work. Many companies will institute **HYBRID** models.

The 2020 World Economic Forum survey found



of U.S. companies are exploring more remote options.

Among financial services companies,



are considering more remote opportunities.

PEW RESEARCH SHOWS HOW CORONAVIRUS HAS AFFECTED THE WAY AMERICANS WORK.



20%

worked from home before the outbreak

71%



currently work from home



54%

want to work from home after the outbreak ends

THE POTENTIAL FOR REMOTE WORK IS HIGHLY CONCENTRATED IN SOME SECTORS.



84%
Information Technology



84%
Finance & Insurance



59%
Education



59%
Professional, Scientific & Tech Services



MCKINSEY RESEARCH STATES
80% ENJOY WORKING FROM HOME.

41% FEEL MORE PRODUCTIVE WORKING FROM HOME AND
28% FEEL AS PRODUCTIVE.

MANY REMOTE EMPLOYEES ENJOY GREATER FLEXIBILITY BALANCING PERSONAL AND PROFESSIONAL LIVES.

FUTURE OF MANAGING

Managing a workforce that is partly remote and partly onsite will present challenges. Companies must decide which employees/roles are best suited to remote work and rethink the workplace.

COMPANIES WILL NEED TO



Develop **SUCCESSFUL WORKER PROFILES** for each setting



Identify **ROLES** required to be **ONSITE** or that may be **REMOTE**



Build a **MANAGERIAL TOOLBOX** to lead remote workforce



Identify which **EMPLOYEES** are **BEST SUITED** to remote work

SOFT SKILLS ARE NOW IN HIGHER DEMAND



TOP SKILLS IDENTIFIED IN A LEVER SURVEY



68%
Adaptability



60%
Communications



58%
Technology proficiency



47%
Resilience



28%
Change management