



RemotePRO Leader Competency Descriptions

The RemotePRO Leader assessment measures **six competencies** important for success as a virtual leader.

Each competency is ranked on a 5-point scale. A higher score indicates a higher likelihood of success as a leader in a virtual work environment.

Trust: The extent to which a leader places an appropriate level of trust in employees, sets examples by being reliable, fulfills commitments and obligations, and maintains confidences.

Communication: The extent to which a leader conveys relevant information with impact, influences others, and networks across the organization while maintaining rapport.

Accountability: The extent to which a leader takes responsibility for assigned tasks, follows through on commitments, completes tasks in a timely manner, accepts responsibility for actions, implements policies, and ensures team members do the same.

Empowerment: The extent to which a leader encourages and enables others to adapt to change and drive their self-development, provides encouragement, and creates an environment that motivates employees to develop through formal and informal training and opportunities.

Collaboration: The extent to which a leader clearly communicates through different channels, leverages new technology to share a vision, fosters business interrelationships, inspires others and builds a team spirit of common effort, and works with others towards common goals.

Empathy: The extent to which a leader takes an active interest in employees' concerns, possesses a high degree of emotional intelligence, listens attentively and understands various points of view, and communicates effectively.