

Young Advisor POV

We asked successful young advisors how they got started in the business. Check out what we found out and the best methods to attract the best young candidates.

Sources:

2016 Predictions, LIMRA 2015
Attracting Young Advisors, LIMRA 2015
CP+ Validity Report, LIMRA 2014
Young Advisor Snapshot, LIMRA 2015
Recruiting Redefined – Perspectives on the looming advisor talent shortage, Fidelity, 2014



Top executives predict: single greatest industry challenge — aligning distribution to expanding market opportunities



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attract and retain a younger, more diverse generation of sales professionals 2

attract and retain millennial consumers

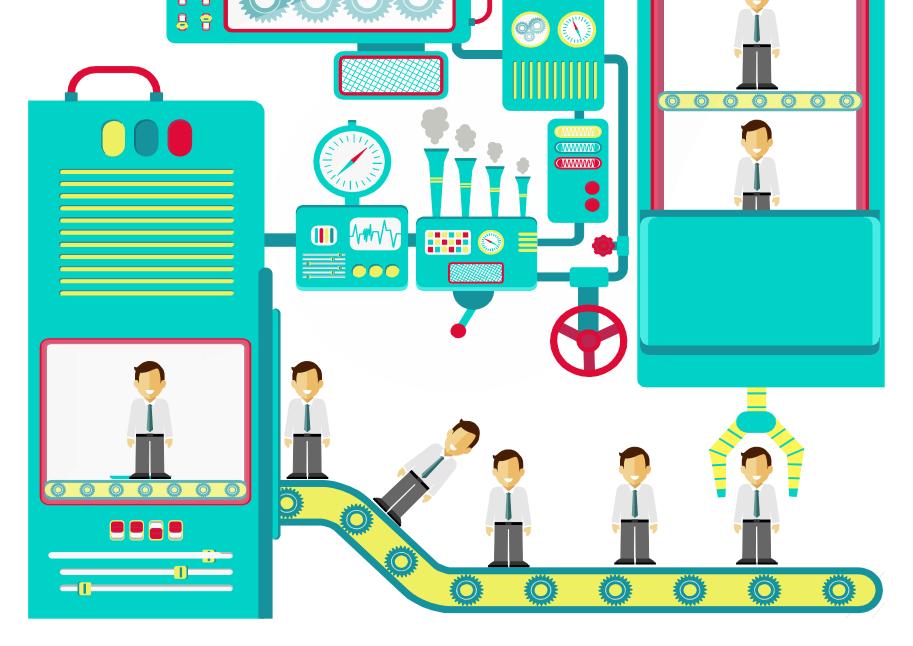


are closely related



We are an old-dog industry – that needs to learn some new tricks





And we just keep hiring the same people – *collectively*

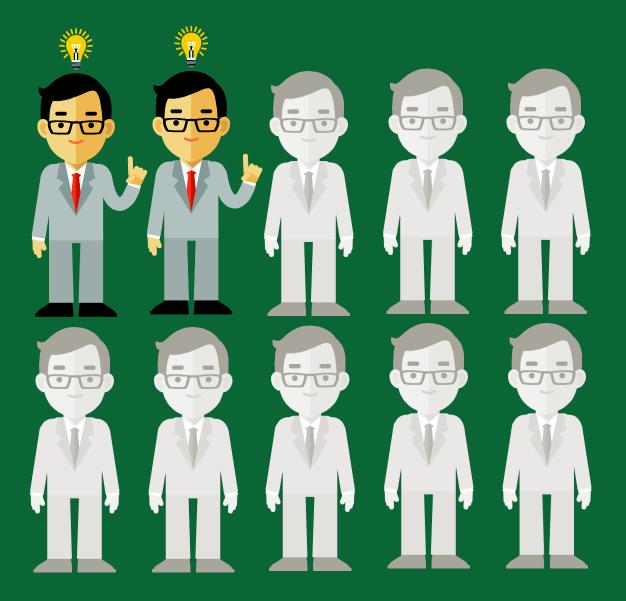
Despite the challenge some young professionals are achieving success and finding satisfaction within the financial services career





Obvious statement of the day – we need more of these kinds.

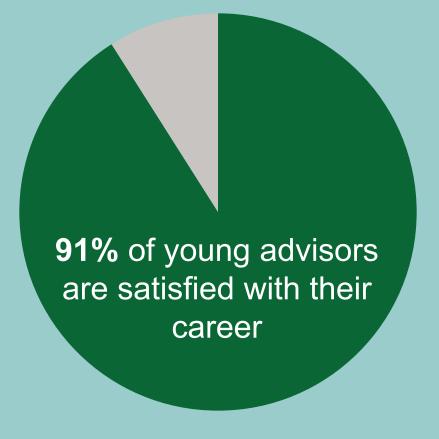
But *most*have no idea
what we do
or
who we are



Only 2 in 10 are familiar with the profession

Or that we're kind of awesome.





(and satisfaction increases with tenure)

And that we can actually deliver...

Career's Ability to Meet Original Attractions to the Career Thus Far a.k.a. Did we deliver the goods?

```
Belief in
products 98%
challenged,
independently,
 Flexible work
schedule 97%
    Career
notential 85%
Be my own
 hose 9/1%
difference,
    Income
notential 73%
            ■ Yes, you did!
■ Not so much
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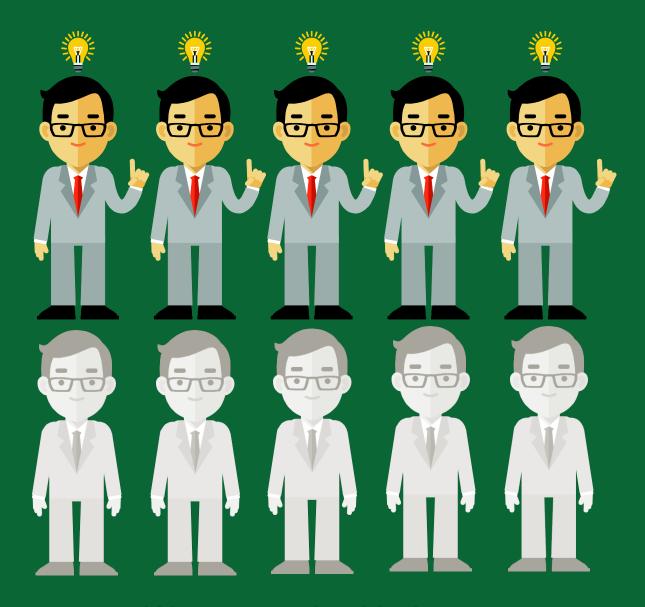


61% are taking it to the bank with at least a six-figure income



So – It's imperative that we develop a value proposition that resonates with a younger generation of sales professionals

Because awesome news once they know about the career... 50% say they would consider it.



We can work with that.

Our go-to message just isn't working any more –



only about 1 in 10 cited "the opportunity to be one's own boss" as the primary reason for their interest in the career

RIP

"Be in business for yourself, make a lot of money..."

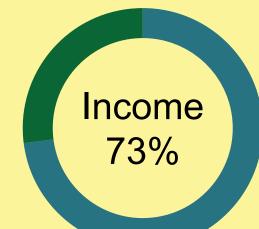
We can't rely on an entrepreneurial message or having just one trick up our sleeves any longer

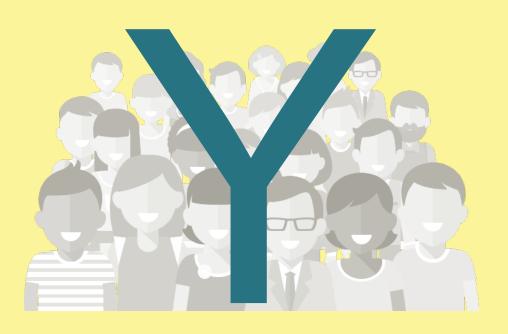
What *did* hit home with the successful agents when they signed up for the career?



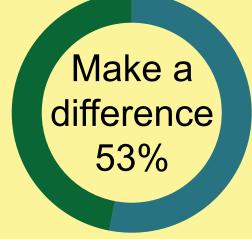
Two drivers rise to the top...

Gen





Fun fact: this generation has some crazy debt!



Gen





Make a difference 63%

So the successful hires – are balanced in two important motivators





But don't just take our word for it...

"I got excited about big income opportunities and at the same time the opportunity to help people, which I liked. I didn't have a feeling that I was selling something to someone. I never wanted to be in sales, ever. [This career gave me the ability to] teach people things [about a] subject like finance, and build a living and career helping people. I knew I could feel good about that. I felt it was a great cause."

Affiliated insurance financial professional/age 30

Keep in mind though - what initially attracts them could be a myriad of things...

training & development opportunities

opportunity for career growth culture fit management & leadership team support systems earning potential

working on a team

diversity

mentoring opportunities

achievement

work/life balance



Which means we need to paint a complete picture of the career and be transparent when we are marketing the opportunity



Affiliate insurance – We're talking to you now.

You've got a bit of an image problem.

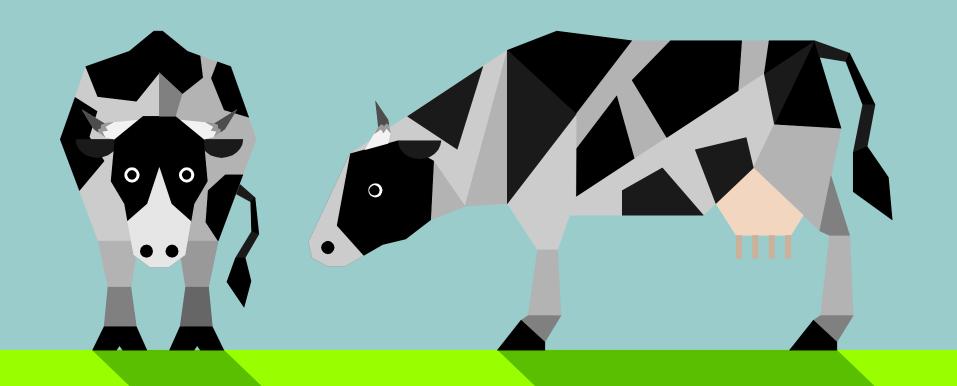


Only 13% always dreamed of being an insurance agent

And those 13% *probably* had a family member in the business.



This results in you having to search or push for candidates...and potentially "cattle-herd."



Please don't do this.



They can tell.

I interviewed with [company names] and thought it was a "cattle herding" approach of whoever makes it. I wanted a company that would have a commitment to those it hired rather than weeding people out to find the right one. ... Once you hire someone, make a commitment to them.

Affiliated insurance financial professional/age 31

Their advice: focus on quality over quantity

Quality starts with the source...

80% High Quality
Agent Referral

70% High QualityNominators

Compared to Only 30% High Quality Job Boards



And take a personalized approach to their early days.



[When I started five years ago,] we had a class of 20, there are now two of us left in the firm. [Onboarding] was more 'Here you go, we're going to give you the ammo and you can figure out how to make money out of it.' I'd rather see it more personalized and go in under someone who you're able to get mentored from. Pairing [new hires] up with a senior advisor vs. just bringing them into a class and letting them go.

Independent financial professional/age 26

Bottom line – we have what they're looking for and we can make them happy.

They just don't know it.

We can do better.

We *have* to.

