## FRAUD Pulse I

## **How Fraud Affects Consumers**



To give you more context on fraud from the perspective of consumers, LIMRA polled 1,178 people from across the country. <u>Here's what they told us about fraud:</u>

It is concerning:

Close to 8 out of 10 consumers (77%) are very or somewhat concerned about fraud.

It is fairly common: 36% of consumers have been the victim of financial fraud at least once.



## It is top of mind:

Of those who have been the victim of financial fraud, about **64%** of those events have happened within the past 5 years.



Types of fraud experienced by consumers include credit card fraud (22%), followed by being misled to give money to a fraudulent person or organization (8%), fraudulent tax filing or stolen refund (7%), current accounts accessed (7%), and new accounts opened (5%).



It affects insurance: About 5% of fraud committed against consumers involves annuities or life insurance.

